



# Global Health and Safety Services

HTH Worldwide

**The most important goal of any international trip, educational experience or business assignment is a safe and health stay and return. With HTH's powerful tools and services, travelers have the knowledge and preparation necessary for a safe, healthy journey.**

## **Around-the-Clock Call Center —**

HTH Worldwide maintains a 24/7 call center to assist members with everything from routine requests to medical emergencies. HTH staff has years of international medical assistance experience and searches out solutions, staying involved until members' needs are met. HTH maintains close communication with a network of more than 110 physician advisors in 70 countries to help members get the medical care they need.

## **Elite International Provider Community — Search online at [hthstudents.com](http://hthstudents.com)**

HTH's expanding International Provider Community includes over 3,800 carefully selected, individually contracted, English speaking doctors, dentists and behavioral health practitioners in over 178 countries. Currently covering over 95 clinical specialties, the Community is searchable online and for detailed biographical profiles.

## **Personal Safety Intelligence — Learn online at [hthstudents.com](http://hthstudents.com)**

HTH Worldwide maintains unsurpassed resources designed to promote personal safety by giving HTH Worldwide members convenient access to vitally important news, health and safety analysis and medical translation tools:

- Global Health and Safety news alerts published daily and delivered by email.
- Security Profiles for more than 240 destinations in 165 countries outside the U.S.
- Brand name equivalents for over 300 common over-the-counter and prescription drugs
- Translation of hundreds of medical terms and phrases into the most widely spoken languages.
- Expert advice on how to travel safely and stay healthy

## **What to do in the event of a medical emergency**

Members should go **immediately** to the nearest physician or hospital **and then contact HTH's Call Center:**

- **HTH Worldwide Assistance Services – +1.610.254.8771** (call collect)
- **Toll Free Inside the U.S. – 1.800.257.4823**
- **[assist@hthworldwide.com](mailto:assist@hthworldwide.com)**

# Global Health and Safety Services

## In case of serious injury or illness, HTH

- Facilitates hospital admission for emergency care
- Arranges emergency evacuation services
- Arranges medical repatriation services

## To help you get the medical care you need, HTH works proactively to

- Schedule appointments with qualified doctors, dentists and behavioral health professionals
- Explain insurance benefits and coordinate direct payments to hospitals and doctors
- Monitor inpatient and outpatient episodes and apply standards of western medicine
- Help you fill prescriptions locally or receive prescription pharmaceuticals from abroad
- Help you replace corrective lenses or medical devices
- Arrange transportation, escorts, accommodations and visas for medical treatment

## To help you manage expected and unexpected medical needs, HTH enables you to

- Understand health and security risks in your destination
- Select an English-speaking doctor with the proper training and credentials
- Identify the best hospitals in your destination
- Make contingency plans to leave a medically underserved area
- Understand treatment options
- Translate brand names of drugs, medical terms and phrases
- Communicate with family members and the university during a crisis

## To meet your special needs, HTH

- Coordinates personalized security consultations for specific destinations
- Makes referrals for legal assistance
- Arranges repatriation of mortal remains
- Coordinates emergency cash transfers
- Coordinates passport replacement

## Internet Resources available

HTH's unique information and services give business travelers, students and vacationers the resources to travel safely despite chronic health conditions, common travel-related illnesses and security risks. HTH's proprietary tools are easily accessed through the web or toll-free customer service.

- HTH International Physician **Community** brings together thousands of carefully selected general and specialist physicians, dentists and other health professionals in over 160 countries, each under contract with HTH and each available to address the healthcare needs of the global traveler.
- **HTH CityHealth Profiles** encapsulate critical information about healthcare services in the world's most popular destinations: emergency phone numbers, high quality hospitals, vaccination requirements, pharmacy information and more.
- **HTH Security Profiles** contain up-to-date information about the security status of frequently visited foreign countries. Provided in partnership with Air Security, Inc., these reports provide detailed information about terrorism and kidnapping risk, crime levels and type, political stability, the reliability of local police and transportation, tips for avoiding crime, and other important topics.
- **HTH Drug Translation Guide** yields the country-specific brand name under which common prescription and over-the-counter medications are sold.
- **HTH Medical Phrase and Terms Translation Guides** capture idiomatic healthcare terms ("hay fever," "CAT scan") and critical healthcare phrases ("When can I travel?") in nine languages.
- **Featured Columns** on country-specific healthcare systems and healthy travel tips as well as News updates on security and global health issues round out the resources.

To  
Learn   
More

HTH Worldwide's Global Health and Safety Services, including a demonstration our internet resources, go to **hthstudents.com**

and click on

